

## Billing Process

1. Once your test results are sent to your physician, our billing department bills your insurance company for our services using industry standard CPT billing codes.
2. After your insurance company reviews the information (this may take up to 30 to 90 days), your insurance company will send you an explanation of benefits (EOB) detailing the allowable charges for our services and how much it will cover based on your individual policy's coverage. THIS IS NOT A BILL.
3. Lab Genomics will appeal appropriate cases as necessary. This process varies by insurance company and you may receive a second EOB.
4. If you receive a check directly from your insurance company, Deposit the check and send a personal check payable to Lab Genomics LLC , Mail the copy of your EOB with the check

Lab Genomics, LLC  
11160 Warner Ave, suite #415  
Fountain Valley CA 92708

5. A personal check with your patient account number / ACCESSION # written in the memo line
6. You may receive a bill from Lab Genomics for your out-of-pocket costs such as: deductible, co-pay, and/or co-insurance amount. If you have questions about your bill or cannot pay your bill, please contact our billing department 313-887-8620 or by email at [billing@LabGenomic.com](mailto:billing@LabGenomic.com). Lab Genomics does consider a patient's financial ability to pay and will work directly with each patient to settle their account, including setting up payment plans.
7. Please direct all questions about billing to 313-887-8620
8. Non-Insured patient may contact billing by calling 313-887-8620 or email at [billing@labgenomic.com](mailto:billing@labgenomic.com) for assistance.

## Insurances

| Client                   | Company                        | State |
|--------------------------|--------------------------------|-------|
| Absolute Solutions, Inc. | Absolute Solutions - Work Comp | CA    |
| accuro Solutions         | Accuro Solutions               | CA    |
| Ametros                  | Ametros_Fee Schedule Workflow  | CA    |
| Ametros                  | Ametros_Medicare Workflow      | CA    |
| ASU Group                |                                | CA    |
| Cadence Rx               |                                | CA    |
| CareWorks                | GENEX Services                 | CA    |
| CareWorks                | SEDGWICK CMS                   | CA    |
| CareWorks                | STAR INSURANCE COMPANY - CA    | CA    |
| CareWorks PPO            |                                | CA    |
| Clear Health Strategies  | BUNCH                          | CA    |
| Clear Health Strategies  | CHCRS                          | CA    |
| Clear Health Strategies  | ESISWC                         | CA    |
| ComplQ                   | Allied Managed Care            | CA    |
| ComplQ                   | Ametros                        | CA    |
| ComplQ                   | Arissa Cost Strategies         | CA    |
| ComplQ                   | BERKLEY                        | CA    |
| ComplQ                   | BRENTWOOD                      | CA    |
| ComplQ                   | Definiti                       | CA    |
| ComplQ                   | DIAMOND                        | CA    |

## PREDICTIVE

## PREVENTATIVE

## PERSONALIZED

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|------------------------------------|---|----|
| ComplQ                             | ESIS                                    | CA |
| ComplQ                             | Lien On Me, Inc.                        | CA |
| ComplQ                             | MEDEX                                   | CA |
| ComplQ                             | RELIANCE                                | CA |
| Comprehensive Cost Solutions - 2CS | Bakersfield City School District        | CA |
| Comprehensive Cost Solutions - 2CS | Garden Grove Unified School District    | CA |
| Comprehensive Cost Solutions - 2CS | Golden State Risk Management Authority  | CA |
| Comprehensive Cost Solutions - 2CS | JT2 Integrated Resources                | CA |
| Comprehensive Cost Solutions - 2CS | Kern High School District               | CA |
| Comprehensive Cost Solutions - 2CS | NCSDIA                                  | CA |
| Comprehensive Cost Solutions - 2CS | North Bay Schools Insurance Authority   | CA |
| Comprehensive Cost Solutions - 2CS | Redwood Empire Schools' Insurance Group | CA |
| Comprehensive Cost Solutions - 2CS | San Diego Unified School District       | CA |
| Comprehensive Cost Solutions - 2CS | Schools Insurance Authority             | CA |
| Comprehensive Cost Solutions - 2CS | Self Insured Schools California         | CA |
| Conduent                           | AdminSure                               | CA |
| Conduent                           | Bunch                                   | CA |
| Conduent                           | CareSolutions                           | CA |
| Conduent                           | CCMSI                                   | CA |
| Conduent                           | Charles Taylor                          | CA |
| Conduent                           | CNA Insurance                           | CA |
| Conduent                           | Definiti                                | CA |

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| Conduent             | EIG                             | CA |
| Conduent             | ESI                             | CA |
| Conduent             | Hartford                        | CA |
| Conduent             | Marquee Managed Care            | CA |
| Conduent             | NASSCO                          | CA |
| Conduent             | PMA                             | CA |
| Conduent             | Sedgwick                        | CA |
| Conduent             | Werner Enterprises              | CA |
| CoreChoice-DoubleHop | optum                           | CA |
| Corvel Corporation   |                                 | CA |
| Coventry             | Coventry Retro                  | CA |
| EK Health            | AutoZone                        | CA |
| EK Health            | Berkley Entertainment           | CA |
| EK Health            | Brentwood Managed Care Services | CA |
| EK Health            | Charles Taylor                  | CA |
| EK Health            | County of San Diego             | CA |
| EK Health            | MLB                             | CA |
| EK Health            | MV Transportation               | CA |
| EK Health            | ParamountGlobal                 | CA |
| EK Health            | SCC                             | CA |
| EK Health            | SCVTA                           | CA |
| EK Health            | TRISTAR                         | CA |
| EK Health            | Vail Resorts                    | CA |

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| EK Health                        | WFCC - ACM                                  | CA |
| EK Health                        | Williams-Sonoma                             | CA |
| EK Health                        | Wrapbook                                    | CA |
| Equian                           |   | CA |
| ForzaCare Solutions              | FOCASO IMS                                  | CA |
| ForzaCare Solutions              | FOCASO REN                                  | CA |
| Gallagher Bassett Services, Inc. |   | CA |
| Integra Group                    |   | CA |
| Intelligent Medical Solutions    | BOLD QUAIL HOLDINGS, LLC/ANTELOPE<br>H      | CA |
| Intelligent Medical Solutions    | C&S WHOLESAL                                | CA |
| Intelligent Medical Solutions    | CHOC  | CA |
| Intelligent Medical Solutions    | COTTI FOODS                                 | CA |
| Intelligent Medical Solutions    | POSTTIME                                    | CA |
| Intelligent Medical Solutions    | PRIME HEALTHCARE                            | CA |
| Intelligent Medical Solutions    | SCOTTS MIRACLE-GRO                          | CA |
| Intelligent Medical Solutions    | SWIFT TRANSPORTATION                        | CA |
| Intelligent Medical Solutions    | Vail Resorts, Inc.                          | CA |
| Intelligent Medical Solutions    | XPO LOGISTICS                               | CA |
| InterMed                         | County Of Orange                            | CA |
| InterMed                         | San Mateo County Schools Insurance<br>Group | CA |
| ManageWare                       | Beta Healthcare Group                       | CA |
| ManageWare                       | County of Sonoma                            | CA |

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|----------------------------------|-----------------------------------|----|
| ManageWare                       | Intercare                         | CA |
| ManageWare                       | San Diego Unified School District | CA |
| Metadata, Inc.                   | AIG Travel Guard                  | CA |
| Metadata, Inc.                   | BHHC - Broad Based Non-HCN        | CA |
| Metadata, Inc.                   | CIGA                              | CA |
| Metadata, Inc.                   | Creative Risk Solutions           | CA |
| Metadata, Inc.                   | OMNG                              | CA |
| Metadata, Inc.                   | TRISTAR Managed Care              | CA |
| Medical Outcome Indicators, Inc. | MOI - Bill Review                 | CA |
| MedRisk                          | MedRisk Production                | CA |
| Mitchell - Smart Advisor         | Aon eSolutions                    | CA |
| Mitchell - Smart Advisor         | ASH                               | CA |
| Mitchell - Smart Advisor         | Broadspire                        | CA |
| Mitchell - Smart Advisor         | CCS Holdings                      | CA |
| Mitchell - Smart Advisor         | Church Mutual Insurance Company   | CA |
| Mitchell - Smart Advisor         | FairPay                           | CA |
| Mitchell - Smart Advisor         | Farmers Insurance                 | CA |
| Mitchell - Smart Advisor         | GAB MedInsights                   | CA |
| Mitchell - Smart Advisor         | Gallagher Bassett                 | CA |
| Mitchell - Smart Advisor         | Genex                             | CA |
| Mitchell - Smart Advisor         | Great American Insurance Company  | CA |
| Mitchell - Smart Advisor         | Guard Insurance                   | CA |
| Mitchell - Smart Advisor         | Innovative Claims Strategies      | CA |

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| Mitchell - Smart Advisor     | Insurance Company of the West                      | CA |
| Mitchell - Smart Advisor     | Keenan   | CA |
| Mitchell - Smart Advisor     | Key Risk Management                                | CA |
| Mitchell - Smart Advisor     | NMI  | CA |
| Mitchell - Smart Advisor     | Paladin Managed Care Services                      | CA |
| Mitchell - Smart Advisor     | Paradigm Management Services                       | CA |
| Mitchell - Smart Advisor     | Reny Company                                       | CA |
| Mitchell - Smart Advisor     | Sentry Insurance                                   | CA |
| Mitchell - Smart Advisor     | The CompTech Group                                 | CA |
| Mitchell - Smart Advisor     | Tyson Foods  | CA |
| Mitchell - Smart Advisor     | Workers Compensation Fund                          | CA |
| Mitchell - Smart Advisor     | Zenith Insurance Company and ZIC Insurance Company | CA |
| Mitchell - Smart Advisor     | Zurich North America                               | CA |
| Networks by Design           |  | CA |
| Packard Claims Administrator | Packard Claims Administration                      | CA |
| Paradigm                     | 1422   | CA |
| Paradigm                     | 1430   | CA |
| Paradigm                     | 1463   | CA |
| Paradigm                     | 1475   | CA |
| Paradigm                     | 1568   | CA |
| Paradigm                     | 1616   | CA |
| Paradigm                     | 1631   | CA |

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| Paradigm | 1648                             | CA |
| Paradigm | 1656                             | CA |
| Paradigm | AAA                              | CA |
| Paradigm | ALLEGIS                          | CA |
| Paradigm | ALLIEDUNIV                       | CA |
| Paradigm | ALTRIAGROU                       | CA |
| Paradigm | AMERISURE INS.CO.-PHOENIX        | CA |
| Paradigm | AMTRUST FINANCIAL SERVICES       | CA |
| Paradigm | ASTRUSCHUB                       | CA |
| Paradigm | ATHENS ADMINISTRATORS            | CA |
| Paradigm | BROADSPIRE                       | CA |
| Paradigm | BUNCH                            | CA |
| Paradigm | C C M S I                        | CA |
| Paradigm | CARESOLUTIONS                    | CA |
| Paradigm | CCMSI                            | CA |
| Paradigm | CHARTER                          | CA |
| Paradigm | CINCINNATI INSURANCE - WC MASTER | CA |
| Paradigm | CNA                              | CA |
| Paradigm | COMPMANAGEMENT                   | CA |